OFFICIAL PUBLIC POLICY

Restricted Jurisdictions and Cross-border Notice

Document information	Details
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W.1 Dynamic restriction

Ergenso does not accept or provide a product or advice service where prohibited by law, sanctions, provider restrictions or internal risk appetite. The current Restricted Jurisdiction Schedule and onboarding controls apply. A visitor must not use a VPN, nominee, false address or third-party account to evade a restriction.

W.2 Restricted markets

Ergenso Ltd currently does not offer leveraged trading or personalised investment advice to residents of the United States, United Kingdom, European Union or EEA, Australia, Canada, Japan, Brazil, Singapore, Hong Kong, or any other jurisdiction listed in the current Restricted Jurisdiction Schedule. Sanctioned and prohibited locations and persons are always restricted as required by applicable law.

W.3 No reverse-solicitation workaround

An unsolicited approach by a client does not automatically create a lawful exemption. Ergenso reviews marketing history, local language, affiliate activity, website targeting, staff contact, product follow-up and applicable local rules before relying on any exemption.