OFFICIAL PUBLIC POLICY

Website Terms and General Disclaimer

Document information	Details
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This document is issued by Ergenso Ltd and applies from the effective date above. Where it refers to the Client Portal, a Current Schedule or a product-specific disclosure, the version provided for the relevant account, product and jurisdiction applies.

S.1 Information only

Public website content is general information unless a communication is expressly identified as personalised advice under an accepted Advice Agreement. It does not take account of a visitor's objectives, financial situation or needs and is not legal, tax or accounting advice.

S.2 No public offer where prohibited

The website is not an offer, solicitation or recommendation in a jurisdiction where doing so is unlawful. Access from a country does not mean the service is available there. Geo restrictions, onboarding decisions and country schedules control.

S.3 Accuracy and availability

Ergenso seeks to keep information accurate and current but market data, pricing, examples, news and third-party content may be delayed, incomplete or unavailable. Executable terms and prices appear in the authenticated platform or transaction confirmation. Website availability is not guaranteed.

S.4 Intellectual property

The website, software, brand, text, design and data are owned by or licensed to Ergenso. A visitor receives a limited, revocable right to use them for lawful personal or internal business purposes. Scraping, reverse engineering, resale, interference, malware, impersonation and unauthorised automated access are prohibited, subject to mandatory law.

S.5 Third-party links

Links and integrations may lead to third-party services governed by their own terms and privacy practices. A link does not mean endorsement or guarantee. Clients should verify the destination and never transfer funds based solely on an unsolicited link or message.

S.6 Fraud warning

Ergenso staff will not ask for a password, one-time code, private key, seed phrase or remote-control access. Verify domains and payment instructions through the authenticated portal. Report impersonation or suspicious contact through the current security channel.