OFFICIAL PUBLIC POLICY

Cookie Policy

Document information	Details
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This document is issued by Ergenso Ltd and applies from the effective date above. Where it refers to the Client Portal, a Current Schedule or a product-specific disclosure, the version provided for the relevant account, product and jurisdiction applies.

Category	Purpose	Default rule
Strictly necessary	Authentication, security, load balancing, fraud prevention and requested settings.	Active without optional consent where lawful.
Preferences	Language, region, display and remembered non-essential choices.	Consent or other permitted basis by region.
Analytics	Usage, performance, errors and product improvement.	Disabled until required consent is obtained.
Marketing	Campaign measurement, audience selection and cross-site advertising.	Disabled until valid consent where required.

R.1 Consent controls

The cookie banner must make Reject optional cookies as easy as Accept, prevent non-essential tags from firing before consent where required, record the consent version and allow withdrawal through a persistent settings control. A live cookie inventory must identify provider, name, purpose and duration.

R.2 Browser and device choices

Blocking cookies may affect service functions. Browser settings do not replace an Ergenso consent mechanism where law requires one. Do-not-track or universal opt-out signals will be honoured where legally required and technically supported.