OFFICIAL PUBLIC POLICY

Fees and Costs Disclosure

Document information	Details
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This document is issued by Ergenso Ltd and applies from the effective date above. Where it refers to the Client Portal, a Current Schedule or a product-specific disclosure, the version provided for the relevant account, product and jurisdiction applies.

J.1 Current disclosure

Fees and costs depend on the product, account, execution model, payment method and jurisdiction. The current amount or calculation method is shown in the Client Portal, Product Specification, transaction preview, Advice Fee Schedule or other durable disclosure before the relevant action where required.

J.2 Potential cost categories

- Bid-offer spread, commission or mark-up.
- Overnight financing, swap or funding adjustments.
- Currency conversion and third-party payment-provider charges.
- Market data, platform, inactivity or administrative charges where enabled and disclosed.
- Advice, research or subscription fees where separately contracted.
- Taxes, levies, exchange, clearing or regulatory charges passed through where lawful.

J.3 No hidden release fees

Ergenso will not demand an undisclosed payment to a private account or crypto wallet described as tax, insurance, verification, wallet activation or profit-release money as a condition of processing a legitimate withdrawal. Lawful deductions must be traceable to an agreed schedule, trade obligation, payment reversal or legal requirement and shown in the account record.